

RFNOW Inc. is seeking applications from motivated individuals to join our team as a **Client Support Representative**. RFNOW Inc. is a successful, dynamic organization with opportunities to grow and specialize in a number of areas within the field of technology including: broadband wireless communication, fibre optics, network architecture/maintenance, and IP telephony services.

Key Responsibilities

- Communicating electronically and in person with clients to determine, document and help resolve customer issues.
- Tier I tech support
- Scheduling installs, fixes, and maintenance calls
- Trouble shooting problems with clients
- Inventory control, including receiving, RMA's and assist with purchasing.

Qualifications/Essential Skills

- Excellent communication skills both verbal and written
- Good computer knowledge; ability to configure email and wifi routers, basic understanding of networks and wireless is an asset.
- Good knowledge of Word and Excel.
- Strong customer service skills

Job Details

- Full time and Part Time positions available
- Benefits package
- Salary according to qualifications
- Willing to train

If interested, please contact Lorne Melnyk (204-761-7582) for more information or forward resumes detailing your qualifications to careers@rfnow.com .