Senior Network Engineer

RFNow is currently seeking individuals to join our team as a Senior Voice and Network Engineer. If you seek an opportunity to use your computer and networking skills in a dynamic environment with leading edge technologies, then this may be the job for you. With a focus on maximizing technical investments and optimizing performance, the Senior Voice and Network Engineer will actively participate in the development of long-term vision, strategy, and roadmaps for networks, including LANs, WANs, VoIP, VPN and Wireless technologies, based on best practices.

The primary accountabilities for the Senior Voice & Network Engineer is to analyze, plan, design, and implement the organization's Network infrastructure according to best practices, while ensuring high levels of systems availability and stability:

Responsibilities:

- Build and maintain in-depth knowledge of company's strategic business plans and how technical infrastructure can be an enabler of plans.
- Actively participate in the development of long-term vision, strategy and roadmaps for voice and network technology across the organization in conjunction with company objectives.
- Configure and install software, servers, routers and other network devices
- Resolve issues tiers of support have escalated by troubleshooting cloud and local infrastructure
- Automate tasks and monitor their effectiveness
- Mentor team members on technical issues
- Create, oversee and test security measures (e.g. access authentication and disaster recovery)
- Communicate with users when needed
- Maintain complete technical documentation
- Suggest improvements to system performance, capacity and scalability
- Help develop, document, communicate, and enforce a Computer technology standards policy.
- Monitor and identify capacity and performance issues for server systems to ensure continued, uninterrupted operation.
- Provide Incident Response to all aspects of the network server infrastructure (LAN/WAN/WLAN) across the enterprise
- Review new and existing server projects, systems design, and procurement/outsourcing engagements and ensure compliance with IT standards
- Participate actively amongst team members and promote collaborations, by sharing ideas, solutions and best practices

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- Create and maintain technical and procedural documentation
- Champion change management practices

Qualifications:

- College diploma or university degree in the field of computer science, information systems, or computer engineering (or related experience)
- Microsoft accreditation will be considered an asset
- 8 – 10 years work experience in a large multi-site enterprise environment, with 5 year senior level experience
- Proven experience in designing, managing and maintaining Server Networks
- Knowledge of IT security principles
- Good knowledge of applicable data privacy practices and laws.
- Exceptional analytical, conceptual, and problem-solving abilities.
- Skilled at anticipating and resolving issues and identifying opportunities for improvement
- Forward thinking and innovative with the ability to provide advice, and share vision
- Comfortable in leading initiatives, and at times being an active participant in initiatives
- Effective oral and written communication skills; comfortable presenting plans and engaging input
- Ability to work independently and as a team
- Ability to plan and support high impact and critical projects
- Strong time management and ability to manage competing priorities and deadlines
- The Senior Network Administrator would be considered successful if the services successfully deliver the business requirements in a highly reliable manner, generate high customer satisfaction, and enhance business value for RFNow Inc. and customers subscribing to this service.

If interested, please contact RFNow Inc. for more information and/or forward resumes detailing your qualifications to careers@rfnow.com.

About RFNOW Inc.

RFNOW Inc. is a successful, dynamic organization with opportunities to grow and specialize in a number of areas within the field of technology and construction including broadband wireless communication, fibre optics, network architecture/maintenance, directional drilling, cable plowing, line locating, tower building, residential and commercial service connections, and heavy equipment operation and maintenance. Learn more at rfnow.com.

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