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RFNow is currently seeking individuals to join our team as a Senior Voice and Network Engineer. If you seek an opportunity to use your computer and networking skills in a dynamic environment with leading edge technologies, then this may be the job for you. With a focus on maximizing technical investments and optimizing performance, the Senior Voice and Network Engineer will actively participate in the development of long-term vision, strategy, and roadmaps for networks, including LANs, WANs, VoIP, VPN and Wireless technologies, based on best practices.

The primary accountabilities for the Senior Voice & Network Engineer is to analyze, plan, design, and implement the organization's Network infrastructure according to best practices, while ensuring high levels of systems availability and stability:

## **Responsibilities:**

- Build and maintain in-depth knowledge of company's strategic business plans and how technical infrastructure can be an enabler of plans.
- Actively participate in the development of long-term vision, strategy and roadmaps for voice and network technology across the organization in conjunction with company objectives.
- Help establish strategies for consolidation, centralization, and optimization to reduce downtime and costs while improving security and performance.
- Document and develop in-depth knowledge of company's existing Network architecture, and technology portfolio including 3rd party relationships
- Development a network capacity plan, including a lifecycle refresh plan.
- Help develop, document, communicate, and enforce a network technology standards policy.
- Monitor and identify capacity and performance issues for network traffic to ensure continued, uninterrupted operation of the network for both LAN and WAN
- Provide Incident Response to all aspects of the network (LAN/WAN/WLAN) across the enterprise
- Review new and existing network projects, systems design, and procurement/outsourcing engagements and ensure compliance with IT standards
- Participate actively amongst team members and promote collaborations, by sharing ideas, solutions and best practices
- Create and maintain technical and procedural documentation
- Champion change management practices

## Qualifications:

- College diploma or university degree in the field of computer science, information systems, or computer engineering (or related experience)
- Minimum Cisco CCNP / CCIE Certification an asset
- 8 10 years work experience in a large multi-site enterprise environment, with 5 year senior level experience
- Strong technical knowledge of networking using Cisco, Juniper, Asterisk, YATE, and other networking and telephony vendors.

- Proven experience in designing, managing and maintaining Cisco networks, including strong knowledge of IOS, network protocols (TCP/IP, BGP, OSPF, EIGRP,IPSEC, SSL), VoIP, Wireless, management tools and ITIL support processes
- Knowledge of IT security principles
- Good knowledge of applicable data privacy practices and laws.
- Exceptional analytical, conceptual, and problem-solving abilities.
- Skilled at anticipating and resolving issues and identifying opportunities for improvement
- Forward thinking and innovative with the ability to provide advice, and share vision
- Comfortable in leading initiatives, and at times being an active participant in initiatives
- Effective oral and written communication skills; comfortable presenting plans and engaging input
- Ability to work independently and as a team
- Ability to plan and support high impact and critical projects
- Strong time management and ability to manage competing priorities and deadlines
- The Senior Telecom and Network Administrator would be considered successful if the services successfully deliver the business requirements in a highly reliable manner, generate high customer satisfaction, and enhance business value for RFNow Inc. and customers subscribing to this service.

If interested, please contact RFNow Inc. for more information and/or forward resumes detailing your qualifications to <u>careers@rfnow.com</u>.