Setup Password Challenge Questions:
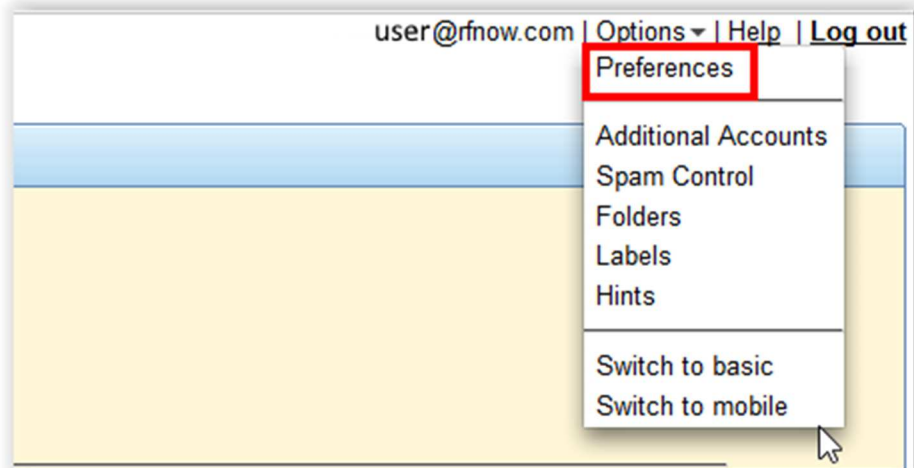
Log into the web interface for surgemail: http://www.rfnow.com/webmail/webmail.htm

Enter your username/password.
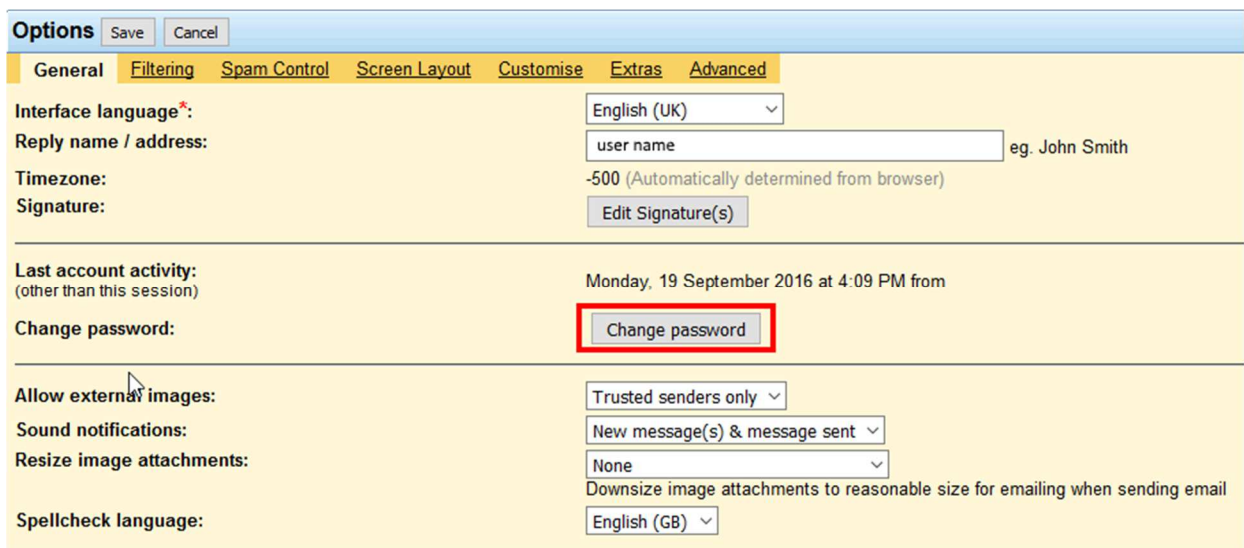
Select **Options**:
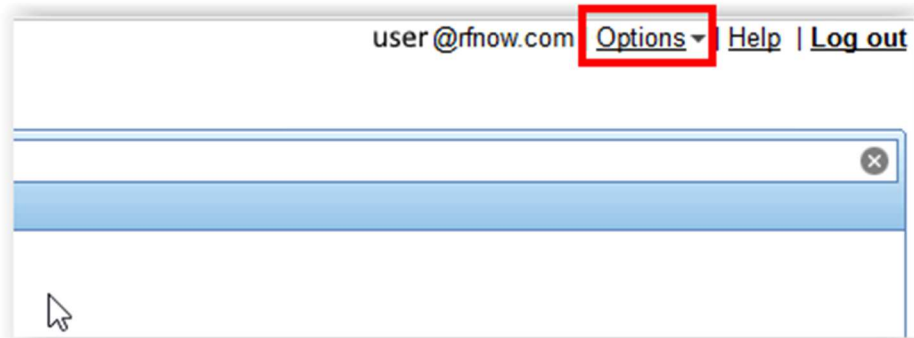
Select **Preferences**:

Select **Change Password**:

Type into the Password retrieval question(s) fields your questions and answers

webmail.rfnow.com - Serverside email filtering (user.cgi in a dialog)

Password settings

New password	
New password again	

Change

Password retrieval question(s)
Here you can enter a set of questions and answers that can be used to reset your password

Question	
Answer	

Save Question

Note: Use the inline save button(s) to save changes to settings on this page.

You must set up a minimum of 2 questions for this feature to work

If you have Forgot your password:

From the Webmail Login Page

Select: **Log into Webmail Management to modify account settings**

Click on the **Forgot** Button

Enter your username to then be presented with your challenge questions

Click the **Forgot** Button

Answer your challenge questions and click **Check**

If you have setup question/answer pairs for this event you can now answer a question and receive a new password.

Answer both questions to re-set your password

Question: Your question #1
Answer:
Question: Your question #2
Answer:

Check

If you answer the questions correctly, you will then be presented a password reset screen

Logged in, please re-set password now ((webmail is disabled until you have))

Password settings

| New password | |
| New password again | |

Change

Enter a new password and verify and then click **Change** for the new password to take effect.