



297 Nelson Street W  
P.O. Box 448  
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Phone: 1-866-887-3669  
Email: [careers@rfnow.com](mailto:careers@rfnow.com)

## VOIP Network Architect

RFNOW Inc. is seeking applications from motivated individuals interested in joining our *Technical Services Team*. As a **VOIP Network Architect**, you will be responsible for designing, planning, and detailing work as it relates to RFNOW's network, VOIP, and emerging services. Evolving RFNOW's networks to support growth and rapid expansion across Western Manitoba and Eastern Saskatchewan and growing services. Working with and developing processes and procedures for the NOC/Tower and Customer Service teams to deploy services to customers. Being the SME and level 3 support for VOIP, network, IP, and edge services.

### General Responsibilities:

- Building, configuring, maintaining, VOIP and network infrastructure and services.
- Working with other teams to plan, deploy, and support VOIP and network services.
- Researching and proposing enhancements to fix gaps or improve the organizations VOIP and network services.
- Understanding and awareness of company products and services, as well as industry changes and trends.
- Knowledge transfers to team members and other coworkers.
- Tracking and producing reports and metrics for capacity.

### Qualifications & Experience:

- A degree in computer science or equivalent training and experience.
- 10+ years experience working as a VOIP and network professional.
- Proven track record of learning and adapting to changes in the VOIP and network landscape.
- Strong communication and technical skills.
- Experience working on VOIP systems. Asterisk, and others.
- Nice to have, Experience working in an ISP organization.
- Nice to have, Cisco networking training and certification

If interested, please forward your resume and cover letter detailing your interest and qualifications to [careers@rfnow.net](mailto:careers@rfnow.net).

RFNOW Inc. is an equal opportunity employer. We welcome applications from people from all backgrounds and capabilities. Applicants are welcome request necessary accommodations throughout our employment process.

### About RFNOW Inc.

*RFNOW Inc. is a successful, dynamic organization with opportunities to grow and specialize in a number of areas within the field of technology and construction including broadband wireless communication, fibre optics, network architecture/maintenance, directional drilling, cable plowing, line locating, tower*

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*building, residential and commercial service connections, and heavy equipment operation and maintenance.*  
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