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Client Support Representative (CSR)

RFNOW Inc. is seeking applications from motivated individuals to join our team as a **Part-Time Client Support Representative**. This is an evening and weekend position.

Key Responsibilities

- Communicating electronically by phone and email with clients to determine, document and help resolve customer issues.
- Tech support for customer internet, for both wireless and fiber customers.
- Scheduling installs, fixes, sales support, and maintenance calls
- Trouble shooting problems with clients
- Inventory control, including receiving, RMA's and assist with purchasing.

Qualifications/Essential Skills

- Excellent communication skills both verbal and written
- Good computer knowledge; ability to configure email and wifi routers, basic understanding of networks and wireless is an asset.
- Good knowledge of Word and Excel.
- Strong customer service skills

Job Details

- **This is a Part-Time Evening and Weekend position.**
- Benefits package
- Salary according to qualifications
- Willing to train

If interested, please send your resume detailing your qualifications to careers@rfnow.com.

About RFNOW Inc.

RFNOW Inc. is a successful, dynamic organization with opportunities to grow and specialize in a number of areas within the field of technology and construction including broadband wireless communication, fibre optics, network architecture/maintenance, directional drilling, cable plowing, line locating, tower building, residential and commercial service connections, and heavy equipment operation and maintenance. Learn more at rfnow.com.

