Senior Network Administrator

RFNow is currently seeking individuals to join our team as a Senior Network Administrator. If you seek an opportunity to use your computer and networking skills in a dynamic environment with leading edge technologies, then this may be the job for you. The ideal candidate would possess experience and/or education with regards to IP Networks, Voice Networks, and Linux Server & networking technologies in addition to being a natural problem solver with the ability to work in challenging environments and conditions. Responsible for providing technical assistance and support related to network systems, hardware, or software. Responds to queries, runs diagnostic programs, isolates problem, and determines and implements solution.

Duties and Responsibilities:

- Installs and configures network hardware and software, to include physical network devices, and Linux systems.
- Assumes a role in the testing of new equipment.
- Troubleshoots networking issues. Independently utilizes all available resources (knowledge bases, online resources, etc.) to ensure timely resolution of network issues.
- Assists in the deployment and maintenance of phone related technologies in a VOIP environment (Asterisk, SS7, e911)
- Follows operating procedures and utilizes established support tools for analysis and reporting requirements.
- Executes a planned program of virus updates, patch and service pack management, including testing, deployment staging, and documentation. Install, maintain and manages other network systems for automated updates.
- Performs regular system maintenance, hardware and software upgrades, physical to virtual migrations and performance tuning.
- Interfaces with Management, Network Engineers, Project Managers, and Customer Support Teams to optimize systems use and configuration.
- Actively participates in project planning to ensure timely and successful completion of projects assigned to the network team.
- Provide technical assistance and support for incoming queries and issues related to phone systems, software, and hardware, either in person, by email, or over the phone.
- Follow up with staff and management to ensure issue has been resolved.
- Run reports to determine malfunctions that continue to occur.
- Provides network hardware capacity recommendations.
- Provides installation support for new hardware networking systems.
- Provide on-call 24 x 7 support on a rotating basis.
- Ensure/implement the rigorous application of Information Security/Information Assurance policies, principles, and practices in the delivery of Systems, Applications and/or Services (Hardware & Software).

EXPERIENCE:

This is a senior level position and will be willing to train with the right skillset.

Experience will be considered an asset in the following:

- Cisco and Juniper technologies.
- Routing and switching technologies, OSPF, BGP, Firewall, NAT, etc.
- Deployments using fiber technologies, DWDM, CWDM.
- Phone System deployment and administration. Including CLEC level experience.
- Virtualization with VMWare ESXi with Virtual Center, HyperV or other Linux hypervisor is an asset.

If interested, please contact RFNow Inc. for more information and/or forward resumes detailing your qualifications to careers@rfnow.com

About RFNOW Inc.

RFNOW Inc. is a successful, dynamic organization with opportunities to grow and specialize in a number of areas within the field of technology and construction including broadband wireless communication, fibre optics, network architecture/maintenance, directional drilling, cable plowing, line locating, tower building, residential and commercial service connections, and heavy equipment operation and maintenance. Learn more at rfnow.com.