



View Held Messages

In your Webmail's Spam Settings, you can choose to **hold**, **reject**, and/or **delete** messages based on their assigned "Spam Rating." A "held" message will be kept for two weeks, giving you time to review the message and decide whether or not to receive it in your Inbox.

To view your held messages,

1. On the RFNOW Webmail Management [login page](#), enter your **Username** and **Password**, and then click the **Login** button.
 - If you need or have forgotten your Username or Password, please contact us at support@rfnow.com.

Please enter your email address below to login to **rfnow.net** and change your SurgeMAIL account settings. If you do not have an account and would like one click [here](#)

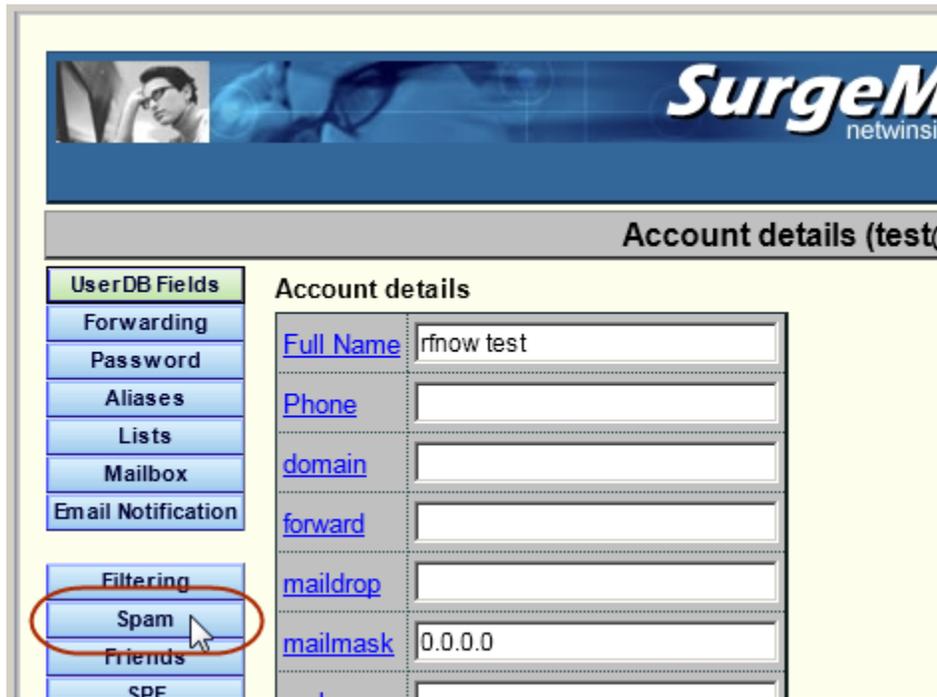
Username

Password

Language ▼

about SurgeMail

2. In the Webmail Management window, click the **Spam** button.



3. On the Spam Settings page, click the **Held Messages** button.



In the list of **Held Spam Messages**, you can choose one of the following options for each held message:

- Click the **Release** button to deliver the selected message to your Inbox.
- Click the **Delete** button to delete the selected message.
- Click the **Allow** button to deliver the selected message (and all others from the same email address) to your Inbox and add the sender's email address to your Friends Address List.
- Click the **Is Spam** button to delete the selected message.
- Click the **Not Spam** button to deliver the selected message to your Inbox.

Held spam messages (test@rnow.com)

Held spam messages

[Settings](#) [Held Messages](#)

The list below shows messages which received sufficient rating to be suspected as spam

Show Max 24 [Refresh](#)

sel	View	Score	From	Subject	Date
<input checked="" type="checkbox"/>	view	4	D	...@cssionline.com>	test email 2 Fri Aug 17 10:
<input type="checkbox"/>	view	4	D	...@cssionline.com>	test email Fri Aug 17 10:

[Select all](#) 2 out of 2, starting at 0

[Release](#) [Delete](#) [Allow](#) (add to friends) [Is Spam](#) [NotSpam](#)

* Release will deliver the message to you.
* Allow will deliver the message and all others from the same person, then add them as a friend.
* Delete will delete the message.

[Return to Top](#)