



View Quarantine / Pending List

In your Webmail's Friends Settings, you can choose to "quarantine" (hold) any message from an unknown sender, giving you time to review the message and decide whether or not to receive it in your Inbox. Meanwhile, if a Friends Confirmation Message has been sent to verify the sender is a real person (rather than a spam robot) and a reply to this message is received, the original message will be moved automatically to your Inbox.

To view your quarantined/pending messages,

1. On the RFNOW Webmail Management [login page](#), enter your **Username** and **Password**, and then click the **Login** button.
 - If you need or have forgotten your Username or Password, please contact us at support@rfnow.com.

Please enter your email address below to login to **rfnow.net** and change your SurgeMAIL account settings. If you do not have an account and would like one click [here](#)

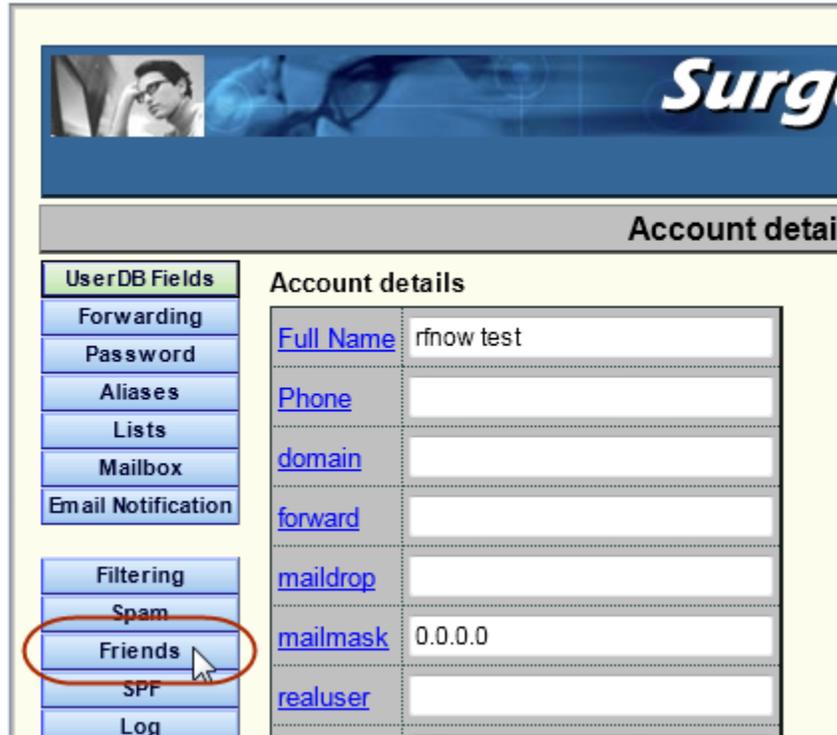
Username

Password

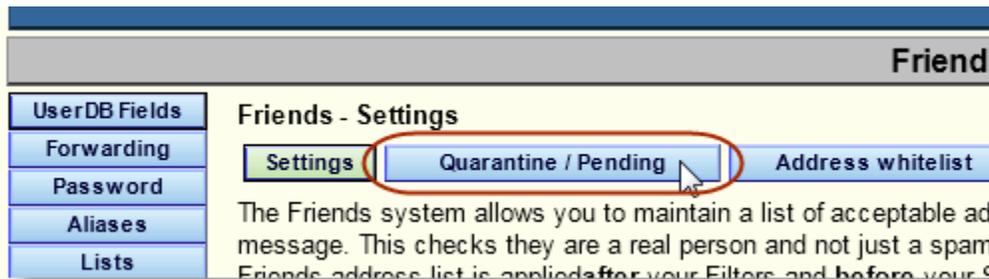
Language ▼

about SurgeMail

- In the Webmail Management window, click the **Friends** button.



- On the Friends page, click the **Quarantine/Pending** button.



In the list of **Quarantined Messages**, you can choose one of the following options for each held message:

- Click the **Release** button to deliver the selected message to your Inbox.
- Click the **Delete** button to delete the selected message.
- Click the **Allow** button to deliver the selected message (and all others from the same email address) to your Inbox and add the sender's email address to your Friends Address List.
- Click the **Is Spam** button to delete the selected message.
- Click the **Not Spam** button to deliver the selected message to your Inbox.

Friends - Quarantined email

[Settings](#)
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[Messages](#)

Your email quarantined as possible spam. The Friends pending list shows the addresses of people who have not yet replied to confirm they are a human. You can choose to Release*, Allow*, or Delete* these messages.

Show Max [Refresh](#)

sel	View	Score	From	Subject	Date
<input checked="" type="checkbox"/>	view	5	D...@cssionline.com>	test message 2	Tue Aug 28
<input type="checkbox"/>	view	5	D...@cssionline.com>	test message	Tue Aug 28

[Select all](#) 2 out of 2, starting at

[Release](#)
[Delete](#)
[Allow](#)
[Is Spam](#)
[NotSpam](#)

* Release will deliver the specific message to you.
 * Delete will delete the message.
 * Allow will deliver the specific message and add the sender to your list of Friends.

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